



**M. ASIM IFTIKHAR & COMPANY**  
CHARTERED ACCOUNTANTS

**INDEPENDENT AUDITOR'S REPORT TO THE MANAGEMENT**

**Opinion**

We have audited the financial statements of Helpline ("the Organization"), which comprise the balance sheet as at 30 June 2020 and the income and expenditure account, the statement of changes in accumulated fund, the statement of cash flow for the year then ended and notes to the financial statements including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respect the financial position of the Organization as at 30 June 2020 and its financial performance and its cash flows for the year then ended in accordance with the approved accounting and reporting standards as applicable in Pakistan.

**Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Organization in accordance with the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants* as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Responsibilities of Management and Those Charged with Governance of the Financial Statements**

The management is responsible for the preparation and fair presentation of the financial statements in accordance with approved accounting and reporting standards as applicable in Pakistan and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.



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**Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the





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CHARTERED ACCOUNTANTS

underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*M. Asim*

**M. Asim Iftikhar & Company**

Chartered Accountants

Lahore

Dated: 05-10-2020

Engagement Partner: Muhammad Asim Iftikhar

**M. ASIM IFTIKHAR & CO.**  
CHARTERED ACCOUNTANTS


**HELPLINE**  
**STATEMENT OF FINANCIAL POSITION**  
**AS AT JUNE 30, 2020**

	Note	2020	2019
***** Rupees *****			
<b>ASSETS</b>			
<b>Non-current assets</b>			
Property and equipment	4	36,793,958	35,249,840
<b>Current assets</b>			
Advances and other Receivables	5	25,095,904	23,324,625
Cash and bank balances	6	11,469,177	6,624,202
		36,565,081	29,948,827
<b>Total assets</b>		<b>73,359,039</b>	<b>65,198,667</b>
<b>FUND AND LIABILITIES</b>			
<b>Fund</b>			
General fund	7	52,414,773	46,952,633
Special fund	8	19,904,002	16,312,675
		72,318,775	63,265,308
<b>Current liabilities</b>			
Payables		1,040,264	1,933,359
Contingencies and commitments		-	-
<b>Total funds and liabilities</b>		<b>73,359,039</b>	<b>65,198,667</b>

The annexed notes from 1 to 13 form an integral part of these financial statements.



**President**

**Secretary**

**HELPLINE  
INCOME AND EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED JUNE 30, 2020**

	Note	2020	2019
----- Rupees -----			
Income		180,999,436	134,822,474
<b>Expenditure</b>			
Administrative expenses	9	9,937,801	6,909,756
Project expenses	10	165,414,320	121,236,755
Financial expenses		185,176	176,653
		175,537,296	128,323,164
<b>Surplus for the year</b>		<u>5,462,140</u>	<u>6,499,310</u>

The annexed notes from 1 to 13 form an integral part of these financial statements.

  
President



  
Secretary

**HELPLINE**  
**STATEMENT OF CHANGES IN ACCUMULATED FUND**  
**FOR THE YEAR ENDED JUNE 30, 2020**

	General fund	Special fund	Total fund
	***** Rupees *****		
Balance as at July 01, 2018	40,453,323	6,083,341	46,536,664
Profit for the year	6,499,310	-	6,499,310
Receipt during the year	-	10,229,334	10,229,334
Balance as at June 30, 2019	<u>46,952,633</u>	<u>16,312,675</u>	<u>63,265,308</u>
Balance as at July 01, 2019	46,952,633	16,312,675	63,265,308
Surplus for the year	5,462,140	-	5,462,140
Net receipt during the year	-	3,591,327	3,591,327
Balance as at June 30, 2020	<u>52,414,773</u>	<u>19,904,002</u>	<u>72,318,775</u>

The annexed notes from 1 to 13 form an integral part of these financial statements.

  
**President**



  
**Secretary**

**HELPLINE**  
**STATEMENT OF CASH FLOW**  
**FOR THE YEAR ENDED JUNE 30, 2020**

	Note	2020	2019
Rupees			
<b>Cash flows from operating activities</b>			
Surplus/ (Deficit) for the year		5,462,140	6,499,310
Adjustments for:			
Depreciation	4.1	1,073,379	588,926
Financial expenses		185,176	176,653
(Gain)/loss on disposal		203	-
		<u>1,258,758</u>	<u>765,579</u>
Operating profit before working capital changes		6,720,897	7,264,889
Effect of working capital changes			
(Increase) / decrease in current assets			
Advances and other receiveables		(1,771,279)	(11,359,623)
		<u>(1,771,279)</u>	<u>(11,359,623)</u>
Increase / (decrease) in current liabilities			
Payables		(893,095)	634,668
		<u>(893,095)</u>	<u>634,668</u>
Cash generated from / (used in) operations		4,056,524	(3,460,066)
Interest paid		(185,176)	(176,653)
Income taxes paid		-	-
		<u>(185,176)</u>	<u>(176,653)</u>
<b>Net cash inflows / (outflows) from operating activities</b>		<u>3,871,348</u>	<u>(3,636,719)</u>
<b>Cash flows from investing activities</b>			
Payments for property and equipment		(2,623,376)	(2,081,353)
Proceeds from disposal of property and equipment		5,676	-
Net receipt into special fund		3,591,327	10,229,334
<b>Net cash inflows from investing activities</b>		<u>973,627</u>	<u>8,147,981</u>
<b>Cash flows from financing activities</b>			
<b>Net cashflows from financing activities</b>		<u>-</u>	<u>-</u>
Net increase in cash and cash equivalents		4,844,975	4,511,262
Cash and cash equivalents at the beginning of the year		6,624,202	2,112,940
Cash and cash equivalents at end of the year	6	<u>11,469,177</u>	<u>6,624,202</u>

The annexed notes from 1 to 13 form an integral part of these financial statements.

*Kle*  
**President**



*Secretary*  
**Secretary**



**1 Status and nature of organization**

M/s Helpline Lahore ("the organization") is a charitable, non-profit and a non-commercial organization registered under the Voluntary Social Welfare Agencies (Registration & Control) Ordinance 1961. The organization is principally engaged in providing educational, health and other social services to the underprivileged segment of the populace irrespective of race, creed, sex and language.

The organization receives funds from cross sections of society within and outside Pakistan for the projects undertaken.

The registered office of the Organization is situated at 705 A-1, GECHS, Township, Peco Road Lahore, Pakistan.

**2 Basis of preparation****2.1 Basis of measurement**

These financial statements have been prepared under the historical cost convention.

**2.2 Statement of compliance**

These financial statements have been prepared in accordance with approved accounting standards, as applicable in Pakistan. Approved accounting standards comprise of Accounting and Financial Reporting Standards for Non Government / Non Profit Organizations issued by the Institute of Chartered Accountants of Pakistan

**2.3 Functional and presentational currency**

These financial statements have been prepared in Pakistani Rupees (PKR), which is the organization's functional and presentational currency

**3 Summary of significant accounting policies****3.1 Property and equipment**

Property and equipment are stated at cost less accumulated depreciation and impairment losses, if any. Cost includes expenditures directly attributable to the acquisition of an asset.

Depreciation on property, plant and equipment is charged on reducing balance method at the rates stated in Note 4 to these financial statements. Depreciation charge commences from the month in which asset is available for use and continues until the month of disposal.

Maintenance and normal repairs are charged to expense as and when incurred. Major renewals and improvements are capitalized and assets so replaced, if any, are retired.

**3.2 Revenue recognition**

Revenue comprises of donations, zakat and rental income which are recognized by the society when received.

**3.3 Expense recognition**

Expenses are recognized when actually incurred except for the items essentially required to be accounted for on accrual basis.

**3.4 Cash and cash equivalents**

Cash and cash equivalents are carried at cost. Cash and cash equivalent consists of cash in hand and balances in bank.





**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2020**

4 Property and equipment

Operating fixed assets

4.1 Operating fixed assets

Note	2020	2019
	Rupees	
4.1	36,793,958	35,249,840
	<u>36,793,958</u>	<u>33,321,409</u>

Cost

Balance as at July 01, 2018

Additions during the year

Disposals

Balance as at June 30, 2019

Balance as at July 01, 2019

Additions during the year

Disposals

Balance as at June 30, 2020

Depreciation

Balance as at July 01, 2018

Charge for the year

Depreciation on disposals

Balance as at June 30, 2019

Balance as at July 01, 2019

Charge for the year

Depreciation on disposals

Balance as at June 30, 2020

Rate of depreciation

Written down value as at June 30, 2019

Written down value as at June 30, 2020

	Owned Assets					Total
	Freehold land	Furniture and Fixture	Motor Vehicles	Office Equipments	Computer and accessories	
	Rupees					
Balance as at July 01, 2018	31,147,300	465,677	6,040,750	1,066,000	352,601	39,072,328
Additions during the year	-	225,000	800,000	1,000,403	55,950	2,081,353
Disposals	-	-	-	-	-	-
Balance as at June 30, 2019	<u>31,147,300</u>	<u>690,677</u>	<u>6,840,750</u>	<u>2,066,403</u>	<u>408,551</u>	<u>41,153,681</u>
Balance as at July 01, 2019	31,147,300	690,677	6,840,750	2,066,403	408,551	41,153,681
Additions during the year	-	1,758,900	280,000	357,236	227,240	2,623,376
Disposals	-	-	-	(15,000)	-	(15,000)
Balance as at June 30, 2020	<u>31,147,300</u>	<u>2,449,577</u>	<u>7,120,750</u>	<u>2,408,639</u>	<u>635,791</u>	<u>43,762,057</u>
Balance as at July 01, 2018	-	145,784	4,371,069	636,035	162,028	5,314,916
Charge for the year	-	37,537	426,868	102,541	21,979	588,926
Depreciation on disposals	-	-	-	-	-	-
Balance as at June 30, 2019	-	<u>183,321</u>	<u>4,797,937</u>	<u>738,576</u>	<u>184,007</u>	<u>5,903,841</u>
Balance as at July 01, 2019	-	183,321	4,797,937	738,576	184,007	5,903,841
Charge for the year	-	226,625.58	464,562.61	337,012.54	45,178.40	1,073,379
Depreciation on disposals	-	-	-	(9,121)	-	(9,121)
Balance as at June 30, 2020	-	<u>409,947</u>	<u>5,262,500</u>	<u>1,066,468</u>	<u>229,185</u>	<u>6,968,099</u>
Rate of depreciation	0%	10%	20%	20%	10%	
Written down value as at June 30, 2019	<u>31,147,300</u>	<u>507,356</u>	<u>2,042,813</u>	<u>1,327,827</u>	<u>224,544</u>	<u>35,249,840</u>
Written down value as at June 30, 2020	<u>31,147,300</u>	<u>2,039,630</u>	<u>1,858,250</u>	<u>1,342,171</u>	<u>406,606</u>	<u>36,793,958</u>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2020**

	Note	2020	2019
		Rupees	
4.2 Allocation of depreciation			
Administrative expenses		394,896	216,666
Project expenses		678,483	372,260
		<u>1,073,379</u>	<u>588,926</u>
5 Advances and other Receivables			
Advances		24,676,904	22,915,625
Security		419,000	409,000
		<u>25,095,904</u>	<u>23,324,625</u>
6 Cash and bank balances			
Cash at bank		10,981,007	5,690,350
Cash in hand		488,171	933,852
		<u>11,469,177</u>	<u>6,624,202</u>
7 General fund			
Opening Balance		46,952,633	40,453,323
Surplus for the Year		5,462,140	6,499,310
		<u>52,414,773</u>	<u>46,952,633</u>
8 Special fund			
Patient welfare fund		1,607,345	7,002,000
KMC fund		1,300,000	1,227,397
Zakat fund		7,176,338	5,974,236
Admin fund		20,000	58,454
Seerat book fund		87,660	40,690
Qurbani fund		-	(117,666)
PHL school fund		-	6,086,088
Ramazan package fund		9,493,420	1,693,984
Manawan - fund		(3,779,336)	(1,534,145)
Family welfare/ covid-19 fund		13,109,350	-
Misali goth & therparker fund		(5,404,471)	(2,334,998)
Education fund		3,330,332	3,232,021
A.A.E.W.T fund		(115,063)	264,804
Aligarh University Gojra fund		292,943	(1,355,596)
Earth quake - fund		-	1,026,985
Sahiwal fund		200,000	-
Rana Town Masjid Markaz fund		(7,414,516)	(4,951,579)
		<u>19,904,002</u>	<u>16,312,675</u>

	Note	2020	2019
		Rupees	
9. Administrative expenses			
Salaries wages and benefits		4,612,412	3,752,715



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2020**

Food & Refreshment expenses		456,869	377,085
Rent and rates		1,103,041	712,195
Traveling and conveyance		222,434	149,438
Printing and stationary		84,880	43,690
Telephone and mobiles		194,930	172,380
Water and sanitation		11,770	10,550
Electricity		206,687	116,495
Gas		37,938	12,280
Repairs and maintenance		526,686	42,066
Vehicle running and maintenance		1,392,782	1,021,256
Advertisement		33,447	20,950
Postage		11,020	11,054
Utensils		28,330	28,990
Website and Internet charges		6,900	35,452
Books and periodicals		3,370	2,260
Computer repair and maintenance		82,620	52,160
Entertainment		215,885	76,506
Loss on disposal		203	-
Depreciation	4.1	394,896	216,666
Misc expenses		310,701	55,568
		<u>9,937,801</u>	<u>6,909,756</u>

<b>10. Project expenses</b>			
Educational services	10.1	9,420,764	11,891,868
Health Services	10.2	1,303,803	1,481,547
Food services in hospitals	10.3	3,732,938	5,130,080
Family welfare services	10.4	2,965,027	19,391,931
Vocational training centres	10.5	1,043,018	935,605
Sindh Project (Misali Goth & Therparker)	10.6	6,306,233	8,853,045
Masjid Markaz- Rana Town	10.7	9,334,522	7,870,147
Other projects	10.8	131,308,015	65,682,529
Others		-	-
		<u>165,414,320</u>	<u>121,236,752</u>

<b>10.1 Educational services</b>			
Adopted government schools	10.1.1	1,242,573	2,561,222
Janjata and shadawal school	10.1.2	237,780	202,945
Gojra Project	10.1.3	7,940,411	9,127,701
		<u>9,420,764</u>	<u>11,891,868</u>

Note

2020	2019
----- Rupees -----	

<b>10.1.1 Adopted government schools</b>			
Salaries		321,001	370,500
Repairs and renovation		-	366,253
Food and entertainment		-	-
Traveling and conveyance		26,916	78,127
Printing and stationary		479,040	8,430





**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2020**

Student Welfare (Shoes & Books to Orphans)	318,315	1,301,622
Quranic Education	31,421	387,058
Telephone expenses	4,200	2,700
Depreciation	61,680	46,532
	<u>1,242,573</u>	<u>2,561,222</u>

10.1.2 Janjata school	177,550	116,550
Salaries	2,800	3,435
Repairs and renovation	57,430	82,960
Others	<u>237,780</u>	<u>202,945</u>

10.1.3 Gojra Project	5,755,013	6,095,684
Salaries	72,529	142,422
Repairs and renovation	33,817	25,539
Travelling and conveyance	61,230	72,995
Food Expense	43,117	73,932
Printing and stationary	1,054,040	946,380
Vehicle Fuel (Petrol/Diesel)	20,538	62,530
Advertisement & Fund raising	76,043	106,895
Vehicle running and maintenance	377,116	778,934
Transport Rent	127,675	177,974
Utility	93,280	346,630
Office & Board Fee	2,760	13,850
Computer repair and maintenance	6,770	7,669
Refreshment	-	5,730
Functions	-	16,600
Canteen Material	21,960	-
MOBILE & PHONE	30,840	-
Depreciation	8,920	87,370
Assets Expenses/ Utensils	154,762	166,567
Miscellaneous expense	<u>7,940,411</u>	<u>9,127,701</u>

Note

2020	2019
Rupees	

10.2 Health Services/ Dispensaries	-	154,460
Salaries	-	11,810
Miscellaneous expenses	-	57,575
Medicine	1,303,803	1,211,170
Patient Welfare	-	46,532
Depreciation	<u>1,303,803</u>	<u>1,481,547</u>

10.3 Food services In Govt. hospitals	1,134,525	1,891,292
Salaries	12,310	22,260
Repairs and renovation	2,004,552	2,890,470
Food Items		



Printing and stationary	6,292	6,045
Miscellaneous expenses	18,628	37,462
Vehicle running and maintenance	219,770	194,592
Traveling and conveyance	15,160	29,992
Telephone and Mobile	5,800	7,700
Utensils	7,500	3,735
Depreciation	308,401	46,532
	<u>3,732,938</u>	<u>5,130,080</u>
<b>10.4 Family welfare services</b>	<b>333,728</b>	<b>325,969</b>
Salaries	674,399	16,160,275
Family welfare rashion-Food/Ramzan	5,300	418,077
Family welfare sewing machines	110,350	177,500
Marriage contribution	1,831,900	2,265,455
Financial Assistance	-	-
Printing and stationary	9,350	44,655
Miscellaneous expenses	<u>2,965,027</u>	<u>19,391,931</u>
<b>10.5 Vocational training centres</b>	<b>620,390</b>	<b>611,320</b>
Salaries	53,922	8,690
Repairs and renovation	268,014	242,520
Rent rates and taxes	1,065	-
Printing and stationary	83,627	45,345
Miscellaneous expenses	-	-
Traveling and conveyance etc	16,000	27,730
Utilities	<u>1,043,018</u>	<u>935,605</u>

Note

	2020	2019
	Rupees	
<b>10.6 Sindh Project (Misali Goth &amp; Therparker)</b>	<b>2,946,400</b>	<b>2,131,800</b>
Salaries	-	11,200
Repairs and renovation	17,721	16,555
Printing and stationary	140,908	270,442
Miscellaneous expenses	137,170	296,410
Traveling and conveyance	26,000	22,500
Telephone and Mobile	606,750	1,320,726
Student/Family Welfare	38,500	599,860
Masjid Construction	12,720	157,870
Refreshment	65,000	1,991,483
Solar Project -Khuzdar	2,253,384	1,987,667
Mobile Dispensary	61,680	46,532
Depreciation	<u>6,306,233</u>	<u>8,853,045</u>

10.7 Masjid Markaz- Al Kitab School Rana Town



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2020**

Salaries	3,973,790	2,974,805
Education	202,924	232,746
Repairs and renovation (Construction)	2,413,740	1,651,251
Traveling and conveyance	370,178	399,255
Food Expense	628,799	621,416
Printing and stationary	33,847	22,723
Vehicle running and maintenance	11,090	-
Asset Expense (utensils etc)	-	10,000
Utility Charges	24,868	39,320
Student Welfare	334,207	452,415
Miscellaneous expenses	161,550	140,340
Agriculture expenses	1,117,849	1,279,344
Depreciation	61,680	46,532
	<u>9,334,522</u>	<u>7,870,147</u>

10.8 Other projects	4,495,207	4,327,710
Karbath Welfare Hospital	6,276,947	8,636,238
Hajira Bibi Hospital	-	2,430,162
Sasta Khana Markaz	35,443,764	15,714,129
Qurbani	72,600,934	18,786,272
Community Development- Hand pump/food etc	-	335,000
Earth Quake	10,162,889	8,144,648
Manawan Complex	610	540
Idara Taraqi-e-Fiqr/Seerat Books	33,440	5,639,532
Rehabilitation of Refugees	273,502	95,350
Chitral	237,394	691,725
IT-Lab H/O	1,779,327	881,222
A.A.E.W.T (Kot Mithan)	<u>131,308,015</u>	<u>65,682,528</u>

11. **EVENTS AFTER THE REPORTING PERIOD**

There are no other significant events after the reporting period which may require adjustment of and / or disclosure in these financial statements

12. **DATE OF AUTHORIZATION**

These financial statements were authorized for issue on Oct 3, 2020 by the members of the organization.

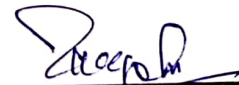
13. **GENERAL**

Figures have been rounded off to the nearest rupee.  
 Corresponding figures have been rearranged and reclassified, wherever necessary for the purpose of comparison.



President





Secretary