

**HELPLINE**  
**FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**



**M. ASIM IFTIKHAR & COMPANY**  
CHARTERED ACCOUNTANTS

**INDEPENDENT AUDITOR'S REPORT TO THE MANAGEMENT**

**Opinion**

We have audited the financial statements of **Helpline ("the Organization")**, which comprise the balance sheet as at 30 June 2019 and the income and expenditure account, the statement of changes in accumulated fund, the statement of cash flow for the year then ended and notes to the financial statements including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respect the financial position of the Organization as at 30 June 2019 and its financial performance and its cash flows for the year then ended in accordance with the approved accounting and reporting standards as applicable in Pakistan.

**Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Organization in accordance with the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants* as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Responsibilities of Management and Those Charged with Governance of the Financial Statements**

The management is responsible for the preparation and fair presentation of the financial statements in accordance with approved accounting and reporting standards as applicable in Pakistan and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.



**M. ASIM IFTIKHAR & COMPANY**  
CHARTERED ACCOUNTANTS

**Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the



**M. ASIM IFTIKHAR & COMPANY**  
CHARTERED ACCOUNTANTS

underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*M. Asim*

M. Asim Iftikhar & Company  
Chartered Accountants  
Lahore

Dated: 16.04.2020

Engagement Partner: Muhammad Asim Iftikhar


**HELPLINE**  
**BALANCE SHEET**  
**AS AT JUNE 30, 2019**

	Note	2019	2018
		----- Rupees -----	
<b>ASSETS</b>			
<b>Non-current assets</b>			
Property and equipment	4	35,249,840	33,757,412
<b>Current assets</b>			
Advances and other receivables	5	23,324,625	11,965,003
Cash and bank balances	6	6,624,202	2,112,940
		29,948,827	14,077,943
<b>Total assets</b>		<b>65,198,667</b>	<b>47,835,355</b>
<b>FUND AND LIABILITIES</b>			
<b>Fund</b>			
General fund	7	46,952,633	40,453,323
Special fund	8	16,312,675	6,083,341
		63,265,308	46,536,664
<b>Current liabilities</b>			
Payables		1,933,359	1,298,691
Contingencies and commitments	9		-
<b>Total fund and liabilities</b>		<b>65,198,667</b>	<b>47,835,355</b>

The annexed notes from 1 to 14 form an integral part of these financial statements.

  
 President



  
 General Secretary

**HELPLINE  
INCOME AND EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED JUNE 30, 2019**

	Note	2019	2018
		----- Rupees -----	
<b>Income</b>		<b>134,822,474</b>	<b>115,516,744</b>
<b>Expenditures</b>			
Administrative expenses	10	(6,909,756)	(5,955,988)
Project expenses	11	(121,236,755)	(110,070,554)
Financial expenses		(176,653)	(236,350)
		<b>(128,323,164)</b>	<b>(116,262,892)</b>
<b>Surplus/ (Deficit) for the year</b>		<b>6,499,310</b>	<b>(746,148)</b>

The annexed notes from 1 to 14 form an integral part of these financial statements.

*Klo...*  
President



*[Signature]*  
General Secretary

**HELPLINE**  
**STATEMENT OF CHANGES IN ACCUMULATED FUND**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	General fund	Special fund	Total fund
	----- Rupees -----		
Balance as at July 01, 2017	41,199,471	7,900,643	49,100,114
Deficit for the year	(746,148)	-	(746,148)
Payment during the year	-	(1,817,302)	(1,817,302)
<b>Balance as at June 30, 2018</b>	<b>40,453,323</b>	<b>6,083,341</b>	<b>46,536,664</b>
Balance as at July 01, 2018	40,453,323	6,083,341	46,536,664
Surplus for the year	6,499,310	-	6,499,310
Receipt during the year	-	10,229,334	10,229,334
<b>Balance as at June 30, 2019</b>	<b>46,952,633</b>	<b>16,312,675</b>	<b>63,265,308</b>

The annexed notes from 1 to 44 form an integral part of these financial statements.

  
 President



  
 General Secretary

**HELPLINE  
STATEMENT OF CASH FLOW  
FOR THE YEAR ENDED JUNE 30, 2019**

	Note	2019	2018
		Rupees	
<b>Cash flows from operating activities</b>			
Surplus/ (Deficit) for the year		6,499,310	(746,148)
Adjustments for:			
Depreciation	4.1	588,926	476,497
Financial expenses		176,653	236,350
		765,579	712,847
Operating profit / (loss) before working capital changes		7,264,889	(33,301)
Effect of working capital changes			
(Increase) / decrease in current assets			
Advances and other receivables		(11,359,623)	259,327
		(11,359,623)	259,327
Increase / (decrease) in current liabilities			
Payables		634,668	(1,204,099)
		634,668	(1,204,099)
Cash used in operations		(3,460,066)	(978,073)
Interest paid		(176,653)	(236,350)
Income taxes paid		-	-
		(176,653)	(236,350)
<b>Net cash outflows from operating activities</b>		<b>(3,636,719)</b>	<b>(1,214,423)</b>
<b>Cash flows from investing activities</b>			
Payments for property and equipment		(2,081,353)	(912,500)
Receipt / (Payments) into special fund		10,229,334	(1,817,302)
<b>Net cash inflows / (outflows) from investing activities</b>		<b>8,147,981</b>	<b>(2,729,802)</b>
<b>Cash flows from financing activities</b>			
<b>Net cashflows from financing activities</b>		<b>-</b>	<b>-</b>
Net increase / (decrease) in cash and cash equivalents		4,511,262	(3,944,225)
Cash and cash equivalents at the beginning of the year		2,112,940	6,057,165
Cash and cash equivalents at end of the year	6	<b>6,624,202</b>	<b>2,112,940</b>

The annexed notes from 1 to 14 form an integral part of these financial statements.

  
President



  
General Secretary



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

**1 Status and nature of organization**

M/s Helpline Lahore ("the organization") is a charitable, non-profit and a non-commercial organization registered under the Voluntary Social Welfare Agencies (Registration & Control) Ordinance 1961. The organization is principally engaged in providing educational, health and other social services to the underprivileged segment of the populace irrespective of race, creed, sex and language.

The organization receives funds from cross sections of society within and outside Pakistan for the projects undertaken.

The registered office of the Organization is situated at 705 A-1, GECHS, Township, Peco Road Lahore, Pakistan.

**2 Basis of preparation**

**2.1 Basis of measurement**

These financial statements have been prepared under the historical cost convention.

**2.2 Statement of compliance**

These financial statements have been prepared in accordance with approved accounting standards, as applicable in Pakistan. Approved accounting standards comprise of Accounting and Financial Reporting Standards for Non Government / Non Profit Organizations issued by the Institute of Chartered Accountants of Pakistan

**2.3 Functional and presentational currency**

These financial statements have been prepared in Pakistani Rupees (PKR), which is the organization's functional and presentational currency

**3 Summary of significant accounting policies**

**3.1 Property and equipment**

Property and equipment are stated at cost less accumulated depreciation and impairment losses, if any. Cost includes expenditures directly attributable to the acquisition of an asset.

Depreciation on property, plant and equipment is charged on reducing balance method at the rates stated in Note 4 to these financial statements. Depreciation charge commences from the month in which asset is available for use and continues until the month of disposal.

Maintenance and normal repairs are charged to expense as and when incurred. Major renewals and improvements are capitalized and assets so replaced, if any, are retired.

**3.2 Revenue recognition**

Revenue comprises of donations, zakat and rental income which are recognized by the society when received.

**3.3 Expense recognition**

Expenses are recognized when actually incurred except for the items essentially required to be accounted for on accrual basis.

**3.4 Cash and cash equivalents**

Cash and cash equivalents are carried at cost. Cash and cash equivalent consists of cash in hand and balances in bank.



**HEPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

4 Property and equipment	Note	2019	2018
		Rupees	
Operating fixed assets	4.1	35,249,840	33,321,409
		<u>35,249,840</u>	<u>33,321,409</u>

**4.1 Operating fixed assets**

	Owned assets					Total assets
	Freehold Land	Furniture and Fixture	Motor Vehicles	Office Equipments	Computer and accessories	
Rupees						
<b>Cost</b>						
Balance as at July 01, 2017	31,147,300	435,677	5,290,750	941,500	344,601	38,159,828
Additions during the year	-	30,000	750,000	124,500	8,000	912,500
Disposals	-	-	-	-	-	-
<b>Balance as at June 30, 2018</b>	<b>31,147,300</b>	<b>465,677</b>	<b>6,040,750</b>	<b>1,066,000</b>	<b>352,601</b>	<b>39,072,328</b>
Balance as at July 01, 2018	31,147,300	465,677	6,040,750	1,066,000	352,601	39,072,328
Additions during the year	-	225,000	800,000	1,000,403	55,950	2,081,353
Disposals	-	-	-	-	-	-
<b>Balance as at June 30, 2019</b>	<b>31,147,300</b>	<b>690,677</b>	<b>6,840,750</b>	<b>2,066,403</b>	<b>408,551</b>	<b>41,153,681</b>
<b>Depreciation</b>						
Balance as at July 01, 2017	-	112,286	4,042,519	542,184	141,430	4,838,419
Charge for the year	-	33,498	328,550	93,851	20,598	476,497
Depreciation on disposals	-	-	-	-	-	-
<b>Balance as at June 30, 2018</b>	<b>-</b>	<b>145,784</b>	<b>4,371,069</b>	<b>636,035</b>	<b>162,028</b>	<b>5,314,916</b>
Balance as at July 01, 2018	-	145,784	4,371,069	636,035	162,028	5,314,916
Charge for the year	-	37,537	426,868	102,541	21,979	588,926
Depreciation on disposals	-	-	-	-	-	-
<b>Balance as at June 30, 2019</b>	<b>-</b>	<b>183,321</b>	<b>4,797,937</b>	<b>738,576</b>	<b>184,007</b>	<b>5,903,841</b>
<b>Rate of depreciation</b>		10%	20%	20%	10%	
Written down value as at June 30, 2018	31,147,300	319,893	1,669,681	429,965	190,573	33,757,412
Written down value as at June 30, 2019	31,147,300	507,356	2,042,813	1,327,827	224,544	35,249,840



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	2019	2018
	Rupees	
<b>4.2 Allocation of depreciation</b>		
Administrative expenses	216,666	175,303
Project expenses	372,260	301,194
	<b>588,926</b>	<b>476,497</b>
<b>5 Advances and other receiveables</b>		
Advances	22,915,625	11,558,003
Security	409,000	407,000
	<b>23,324,625</b>	<b>11,965,003</b>
<b>6 Cash and bank balances</b>		
Cash in hand	933,852	920,518
Balances with banks in current account	5,690,350	1,192,422
	<b>6,624,202</b>	<b>2,112,940</b>
<b>7 General fund</b>		
Opening balance	40,453,323	41,199,471
Surplus/ (Deficit) for the year	6,499,310	(746,148)
	<b>46,952,633</b>	<b>40,453,323</b>
<b>8 Special fund</b>		
Patient welfare fund	7,002,000	27,295
Zakat fund	5,974,236	6,983,254
Admin fund	58,454	(126,157)
Seerat book fund	40,690	10,030
Qurbani fund	(117,666)	-
Ramadan package fund	1,693,984	285,148
Manawan fund	(1,534,145)	-
Misali Goth & Therparker fund	(2,334,998)	(1,925,139)
Gojra fund	(1,355,596)	-
Education fund	3,232,021	2,877,872
PHL school fund	6,086,088	-
Aligarh university gojra fund	-	(256,739)
KMC fund	1,227,397	-
AAEWT fund	264,804	-
Earthquake fund	1,026,985	535,206
Rana town masjid markaz fund	(4,951,579)	(2,327,429)
	<b>16,312,675</b>	<b>6,083,341</b>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

**9 Contingencies and commitments**

**9.1 Contingencies**

There were no contingencies as on the balance sheet date. (2018 : Nil)

**9.2 Commitments**

There were no capital commitments as on the balance sheet date. (2018 : Nil)

	Note	2019	2018
----- Rupees -----			
<b>10 Administrative expenses</b>			
Salaries, wages and benefits		3,752,715	2,723,880
Food expenses		377,085	342,287
Rent and rates		712,195	706,000
Traveling and conveyance		149,438	49,198
Printing and stationary		43,690	35,706
Telephone and mobiles		172,380	226,880
Water and sanitation		10,550	7,490
Electricity		116,495	125,608
Gas		12,280	11,440
Repairs and maintenance		42,066	40,839
Vehicle running and maintenance		1,021,256	1,196,336
Advertisement		20,950	3,244
Postage		11,054	5,215
Utensils		28,990	30,435
Website and internet charges		35,452	5,220
Books and periodicals		2,260	2,450
Computer repair and maintenance		52,160	92,885
Entertainment		76,506	55,916
Marketing and fund raising		-	10,474
Insurance		-	59,207
Depreciation	4.2	216,666	175,303
Miscellaneous		55,568	49,975
		<b>6,909,756</b>	<b>5,955,988</b>
<b>11 Project expenses</b>			
Educational services	11.1	11,891,868	14,697,504
Health services	11.2	1,481,547	987,387
Food services in hospitals	11.3	5,130,080	11,614,960
Family welfare services	11.4	-19,391,931	22,345,356
Vocational training centers	11.5	935,605	933,311
Sindh project (Misali Goth & Therparker)	11.6	8,853,045	5,862,005
Masjid markaz- Rana Town	11.7	7,870,147	6,343,086
Other projects	11.8	65,682,529	47,287,543
		<b>121,236,755</b>	<b>110,070,554</b>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	Note	2019	2018
----- Rupees -----			
<b>11.1 Educational services</b>			
Adopted government schools	11.1.1	2,561,222	4,899,683
Gojra project	11.1.2	9,127,701	9,469,986
Janjata and shadewal school	11.1.3	202,945	327,835
		<b>11,891,868</b>	<b>14,697,504</b>
<b>11.1.1 Adopted government schools</b>			
Salaries		370,500	536,290
Repairs and renovation		366,253	8,000
Food and entertainment		-	10,480
Traveling and conveyance		78,127	5,611
Printing and stationery		8,430	38,660
Student welfare (shoes & books to orphans)		1,301,622	3,602,463
Quranic education		387,058	698,179
Telephone expenses		2,700	-
Depreciation	4.2	46,532	-
		<b>2,561,222</b>	<b>4,899,683</b>
<b>11.1.2 Gojra project</b>			
Salaries		6,095,684	5,734,228
Repairs and renovation		142,422	331,113
Traveling and conveyance		25,539	9,865
Food expense		72,995	87,915
Printing and stationery		73,932	83,753
Vehicle fuel (petrol/diesel)		946,380	838,990
Advertisement & fund raising		62,530	39,130
Vehicle running and maintenance		106,895	16,704
Transport rent		778,934	1,020,050
Utility		177,974	142,892
Office & board fee		346,630	380,256
Computer repair and maintenance		13,850	15,390
Refreshment		7,669	11,410
Functions		5,730	23,440
Family welfare (ramadan)		-	480,855
Canteen material		16,600	52,085
Assets expenses/ utensils		87,370	-
Miscellaneous		166,567	202,210
		<b>9,127,701</b>	<b>9,469,986</b>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	Note	2019	2018
----- Rupees -----			
<b>11.1.3 Janjata and shadewal school</b>			
Salaries		116,550	256,300
Repairs and renovation		3,435	28,265
Others		82,960	43,270
		<u>202,945</u>	<u>327,835</u>
<b>11.2 Health services</b>			
Salaries		154,460	250,843
Printing and stationery		-	250
Medicine		57,575	71,925
Patient welfare		1,211,170	625,605
Depreciation	4.2	46,532	25,099
Miscellaneous		11,810	13,665
		<u>1,481,547</u>	<u>987,387</u>
<b>11.3 Food services in hospitals</b>			
Salaries		1,891,292	3,806,114
Repairs and renovation		22,260	25,137
Food items		2,890,470	7,097,840
Printing and stationery		6,045	11,107
Vehicle running and maintenance		194,592	249,082
Traveling and conveyance		29,992	94,322
Telephone and mobile		7,700	13,810
Utensils		3,735	17,055
Depreciation	4.2	46,532	150,597
Miscellaneous		37,462	149,296
		<u>5,130,080</u>	<u>11,614,360</u>
<b>11.4 Family welfare services</b>			
Salaries		325,969	210,000
Family welfare rashion - ramadan		16,160,275	20,340,657
Family welfare sewing machines		418,077	314,990
Marriage contribution		177,500	138,250
Financial assistance		- 2,265,455	1,339,395
Printing and stationery		-	-
Miscellaneous		44,655	2,064
		<u>19,391,931</u>	<u>22,345,356</u>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	Note	2019	2018
----- Rupees -----			
<b>11.5 Vocational training centers</b>			
Salaries		611,320	556,250
Repairs and renovation		8,690	9,500
Rent, rates and taxes		242,520	297,079
Printing and stationery		-	1,064
Travelling and conveyance		-	-
Utilities		27,730	23,225
Miscellaneous		45,345	46,193
		<u>935,605</u>	<u>933,311</u>
<b>11.6 Sindh project (Misali Goth &amp; Therparker)</b>			
Salaries		2,131,800	1,878,460
Repairs and renovation		11,200	-
Food items		-	-
Printing and stationery		16,555	4,305
Travelling and conveyance		296,410	169,190
Telephone and mobile		22,500	30,020
Student welfare		1,320,726	83,061
Masjid construction		599,860	1,697,426
Refreshment		157,870	2,300
Construction material & labour		-	199,520
Marriage help		-	1,000
Solar Project - Khuzdar		1,991,483	-
Mobile dispensary		1,987,667	1,725,253
Depreciation	4.2	46,532	25,099
Miscellaneous		270,442	46,371
		<u>8,853,045</u>	<u>5,862,005</u>
<b>11.7 Masjid markaz- Rana Town</b>			
Salaries		2,974,805	1,059,060
Education		232,746	3,058,085
Repairs and renovation (construction)		1,651,251	705,932
Travelling and conveyance		399,255	183,496
Food expense		621,416	207,103
Printing and stationery		22,723	19,924
Refreshment		-	200
Asset expense (utensils etc)		10,000	140,145
Utility charges		39,320	63,230
Student welfare		452,415	134,681
Miscellaneous expenses		140,340	117,494
Agriculture expenses		1,279,344	628,637
Depreciation	4.2	46,532	25,099
		<u>7,870,147</u>	<u>6,343,086</u>



**HELPLINE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED JUNE 30, 2019**

	2019	2018
	Rupees	
<b>11.8 Other projects</b>		
Gulab Devi Hospital	-	-
Karbath Welfare Hospital	4,327,710	3,152,381
Hajira Bibi Hospital	8,636,238	6,709,435
Sasta Khana Markaz	2,430,162	6,302,122
Qurbani	15,714,129	20,054,055
Earthquake	335,000	712,534
Manawan complex	8,144,648	5,839,879
Idara Taraqi-e-Fiqr/Seerat books	540	121,010
Rehabilitation of refugees	5,639,532	2,946,800
Chitral	95,350	364,899
IT-Lab H/O	691,725	194,157
Masjid Zuhra Ichhra	-	801,170
Kot Mithan	881,222	89,100
Community development	18,786,272	-
	<b>65,682,529</b>	<b>47,287,543</b>

**12 Events after the reporting period**

There are no other significant events after the reporting period which may require adjustment of and/or disclosure in these financial statements.

**13 Date of authorization for issue**

These financial statements have been approved and authorized for issue on **September 28, 2019** by the Board of Trustees of the organization.

**14 General**

- Figures have been rounded off to the nearest rupee.
- Corresponding figures have been rearranged and reclassified, wherever necessary for the purpose of comparison.

  
 President



  
 General Secretary